

Responsibilities of the Patient/Client

You and the home care organization are partners in your health care plan. To ensure the finest care possible, you must understand your role in your health care program. As a patient of our organization, you are responsible for the following:

1. To provide complete and accurate information concerning your present health, medication, allergies etc., when appropriate to your care/service.
2. To inform a staff member, as appropriate, of your health history, including past hospitalizations, illnesses, injuries, etc.
3. To involve yourself, as needed and as able, in developing, carrying out, and modifying your home care service plan, such as properly cleaning and storing your equipment and supplies.
4. To review the organization's safety materials and actively participate in maintaining a safe environment in your home.
5. To request additional assistance or information regarding any aspect of your health care plan that you do not fully understand.
6. To notify your attending physician when you feel ill, or experience any unusual physical or mental stress or sensations.
7. To notify the organization if you will not be home at the time of a scheduled home care visit.
8. To notify the organization prior to changing your place of residence or your telephone number.
9. To notify the organization when encountering any problem with equipment or service.
10. To notify the organization if your insurance has changed.
11. To notify the organization if you are to be hospitalized or if your physician modifies or ceases your home care prescription.
12. To make a conscious effort to properly care for equipment supplied and to comply with all other aspects of the home health care plan developed for you.
13. To report any concerns regarding pain and pain management.
14. To make a conscious effort to show respect and consideration to the organization's staff.
15. To meet financial commitments that have been agreed to with the organization.
16. To accept the consequences for adverse outcomes if you do not follow proposed care plan or course of treatment.
17. To notify the organization of any denial of, or restrictions to, the organization's privacy policy.